

## Partner Profile

Mr. Brencher has a long record of accomplishment as a SAP senior information and transformation consultant, as well as a leader of SAP project teams and SAP technical operations. He has been involved in all aspects of business and IT solution planning, application, information, and technology architectures, from strategy formation and concept through to delivery. On Premise and Cloud

Throughout his career, Mr. Brencher has been involved in privat sector and in large government (i.e. Swiss government) program areas, bringing his ability to capture insight about how to describe the organisation and to manage, and achieve change by aligning people, process, and technology more closely with business strategy and vision.



As a Senior Consultant with specialisation of various SAP modules, and Basis Core, as wells as Information & Infrastructure Architecture he has extensive knowledge of:

- Project management of complex SAP projects, as well as Server, Information, and Infrastructure Architecture projects
- Architecture and design experience for complete Workplace, Information, and Infrastructure systems of high complexity on premise and in the cloud, as well
- Experience in setup and change providing SAP service delivery management
- Carrying out analysis, conception and realisation integrated software systems
- Transformation, migration and cutover procederes in heterogenous landscapes

Mr. Brencher has started his career directly at the HQ at SAP, and he is providing consulting services on the design, implementation, deployment, and use of big IT environments in operations on a global level since over 20 years.

### EDUCATION

University of Göttingen	1989-1994	University degree in Economics and Informatics
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### INDUSTRY EXPERT SPECIALISATION

- Project and Operations Management
- International SAP Outsourcing
- ITIL Service Management with SAP
- International SAP Project Management

### SECURITY CLEARANCE

Mr. Brencher holds the following security clearance

- German passport holder (no entries)

### INDUSTRY EDUCATION & CERTIFICATIONS

- Industry Certification
- Project Management (ASAP and runSAP)
  - Certified from SAP AG (ASAP) and IPMA
  - SAP Solution Manager Implementation
  - SAP Service Architect
  - SAP Information Technology Architect
  - SAP Administration on UNIX & Microsoft

### INDUSTRY CONTRIBUTION

- Related Trainings
- IT Management Training (by Beljean in CH)
  - Leading success in turbulent times (project success)
  - Bring competence to efficiency (how to guide teams)
  - Professional collaboration with team members
  - Conflict solutions in teams and projects

**Languages:** German & English

## PROJECT EXPERIENCES

Recent assignments with relevant positions in which Mr. Brencher played a significant role.

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01/2021 – 09-2021: Lufthansa AirPlus Servicekarten GmbH / Neu-Isenburg Germany

### **Cutover Manager von ERP zu SAP S/4 HANA and SAP Cloud Solutions**

- Conception of several SAP productive starts as part of SAP S/4 brownfield transformations of existing solutions to a new Cloud based solutions
- Improved SAP Change Management, and elaboration of detailed process plans always taking into account holistic human, technical, and operational conditions
- Close coordination of content with the different teams involved in the migrations, as well as communications and presentations to Senior Management and the Board
- Operational management during the go-live, acceptance tests and determination of the so-called point of no return. Steering the Hypercare phases after Go Lives.

Conception of the operational transformation. Detailing and organizing all individual steps during the transformation through interviews with all those involved, both internally and externally. Control of the migration of the sub- and general ledger migrations till and after the first reporting periods. Securing operations in the cloud after migrations to SAP.

Used Technologies: ERP CS/2, S/4 HANA CLOUD, MS-Projekt-Server, S/4 HANA, SAP DWC, SAP HCM, SAP Concur

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07/2020 – 12-2020: Puma S.E. / Fashion Industry / Herzogenaurach Germany

### **Cutover Manager SAP S/4 Hana Template Roll Out**

- Template Roll Out Owner during a SAP S/4-Greenfield transformation for wholesale and store operations (Industry Solution SAP Retail)
- Steering the transition from SAP ERP ECC to SAP S/4 Hana, driven from the Headquarter for the countries Italy, Spain and Portugal
- Driving solution provisioning, takeover results into planning and presenting solution scenarios to the upper management
- Controlling of internal and external personell during transformation, including the calculation of the critical path, providing workarounds, and fall back scenarios

#### **Detailed task description:**

Preparation, planning, alignment and execution of transformation cutover management from an ECC to HANA system for three countries. Alignment of the template approach for the over all company, pilot countries in southern Europe and future countries in Europe.

Used Technologies: HANA 2.0, S/4 HANA, FMS, ECC, Retail, BI, Jira, Confluence and MS Project

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07.2019 – 06.2020

**s.Oliver** / Fashion Industry / Würzburg Germany

### **Manager at Interim and Project-Manager**

- Management of the four operational groups: SAP Authorisations, SAP Basis Operations, SAP Development and SAP Projects in an international S/4 Fashion Management projects for SAP Hana, this within a roll out of three versions.
- Steering of the internal SAP DevOps Factory IT services departments (22 persons) with agile methods of task planning and controlling; Leadership and assessment.
- SAP Transformation and agiles Management within the project (HANA-Migration to S/4 HANA)

#### **Detailed task description:**

Leadership and assessment of staff and control instance within the project. Implementing various agile Kanban boards for different teams up to the IT Management circle. Further restructuring the IT department within the sOtec – sOlean initiative realising cost savings.

Used Technologies: SAP HANA 2.0, S/4 HANA, SAP ECC, SAP BW, SAP Portal and SAP Solution Manager

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10.2018 – 07.2019

**SYCOR** / Managed IT-Service Provider / Göttingen Germany

### **Manager at Interim and Project-Manager**

- Management of the two operational groups: SAP Basis Operations and SAP Basis Projects (24 people) for over 63 different customers (from small over midsize to big)
- Control of SAP IT services for IT departments and end users in 24-hour operations according to ITSM within the SAP Solution Manager and via XANDRIA monitoring
- Control of various SAP transformation and agile SAP implementation projects (HANA migrations & S/4 HANA) via SAP road maps and SYCOR best practices
- Re-certification of the entire SAP area as SAP Partner Centre of Excellence and optimizations in SAP CCoE (notification and ticket handling improvements)
- Development of cloud strategies using MS-Azure and AWS and first implementation for customer solutions in the cloud

#### **Detailed task description:**

Driving the operational business in SAP operations and projects. Recertification of the CCoE. Further implementing the strategic development of cloud-based solutions for SAP. POC of SAP ASE and SAP HANA solutions at MS Azure and AWS.

Used Technologies: S/4 HANA, SAP HANA 2.0, Business Technology Platform (BTP), MS Azure, SAP CPI Cloud Platform Integration with SAP CLOUD Connector, SAP CoPilot, SAP ECC, SAP DWC and SAP Portal

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07.2017 – 09.2018

**VHV AG** / Insurance / Hannover Germany

### **Manager at Interim- / Project- and Change-Manager**

- Leading a group of 21 IT people in the areas of SAP, web apps, and databases
- Disciplinary and professional leadership, incl. forecast, planning and controlling
- Guarantee operations within the mentioned areas and assist up to 30 projects in setup, testing, go live, and after care support of new solutions and processes
- Change co-ordinator in various projects as responsible change manager, SCRUM master, and sub-project manager to source and set-up DEV-OPS

#### **Detailed task description:**

Takeover of operational line management for various IT operations groups: SAP, web apps, and databases. Representing the executive internal management with functional as well as disciplinary leadership for the teams. Deployment planning, tracking and controlling internal projects and changes, reconciling requirements with other units of IT and various business departments. Development and implementation of new business processes using KANBAN technology, both in projects and in operations. Investment and cost planning for operations and ongoing cost control of projects. Sourcing projects and operations for DEV-OPS.

Used Technologies WebApps, JAVA, Archiv, DMS, Oracle, DB2, JIRA, Confluence, MySQL, SAP ECC, SAP BI, SAP Portal und SAP Solution Manager

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01.2017 – 07-2017

**Postbank Systems** / Banking / Bonn Germany

### **SAP HANA Project-Manager**

- Responsible for an Oracle to SAP HANA Migration with HANA Suite
- SAP Application, SAP Basis, and Infrastructure co-ordination for HANA
- SAP HANA, HANA Studio, and HANA IDE engineering for future use

#### **Detailed task description:**

Transition from SAP Oracle to SAP HANA incl. Engineering of the TDI systems approach. Planning, co-ordination, and controlling of all deliverables during the project. Hand over in normal operations after migrations. Workshops with all parties regarding the project planning and procedures used. Steering a heterogenous team of 23 colleagues in the areas of architecture, change, software logistics like developments, design, plan, and operations.

Used Technologies: SAP HANA Suite, SAP HANA Cockpit, HANA Studio, and SAP Bank Analyzer

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09.2015 – 01-2017      **LIDL KG / Discounter Groceries / Neckarsulm Germany**

### **Global SAP Roll Out Manager**

- Responsible for an EWM & SAP Retail roll out to Europa and USA
- SAP development co-ordination between different service providers
- SAP transport provisioning between release and maintenance tracks

#### **Detailed task description:**

In charge to convert the existing project to a strict lean LIDL project. SAP ChaRM workflow implementation in incident, problem and change management, using SAP best practices globally. Optimisations in of over 20 countries and SAP EWM and SAP TM roll outs in new countries, i.e. USA, Italy, and Serbia. After analysis of all project issues in terms of organisation and technical landscapes, planning and controlling all changes, as well as proving the provision in terms of technical correctness, i.e. monitoring. This analysis plans and developments have been the fundamental source for all regional and international project activities. Further concentration on technical SAP Retrofits and authorisations within SAP ChaRM (change management).

Used Technologies: SAP Retail, SAP EWM 9.4, SAP HANA, SAP BI/BW, SAP ALM, and SolMan 7.2

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09.2014 – 09.2015      **ALDI Süd GmbH - Discounter / Mülheim / Sydney / Chicago**

### **Strategy Consultant, SAP Solution Manager Team- and Multi SAP Project Lead**

- Responsible for the optimisation of a worldwide SAP Implementation project
- Strategy Lead and IT Project Management regarding all SAP implementations
- Co-ordinated teams, specifications, and Cut Over Management to SAP HANA

#### **Detailed task description:**

Managed internal teams and external partners regarding design of SAP System landscapes based on HANA, and managed different teams in matters of SAP application management. SAP product availability matrix checks, planning updates and coordinating the cut over of various systems from MS SQL to SAP HANA. Reworked SAP Transport Control Management regarding SAP Release Management. Coordination of new worldwide committees added within the Change Request Management. End to end optimization within the world-wide distributed SAP Solution Manager team regarding all issues of SAP Service Management. Delivery of SAP trainings and workshops.

Used Technologies: SAP ERP ECC6.0 / SAP HANA 1.0 / MS SQL Server / SAP Solution Manager 7.1

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09.2013 – 09.2014 **EDEKA** - Groceries / LUNAR GmbH Hamburg & Minden Germany

### **SAP Project Lead - Supply Change Management**

- Responsible manager for 48 SAP consultants within whole Germany
- SAP SCM /WWS/APO/CRM Technical Roll Out & Project Responsible
- SAP Template Roll Out had to be planned, assured, supported, and controlled

#### **Detailed task description:**

SAP project management from requirements to IT operations. Order clarification with customers and co-ordinating the implementation of the identified work packages in the overall roll out program. Within the project I was responsible for 48 SAP specialists. Proactive co-ordination of SAP solutions with the application consultants, specialist departments, developers, SAP Basis and external suppliers. Identification of risk factors and implemented mitigation strategies to ensure both, smooth project and operation work. Creation of IT concepts and SAP system landscape planning. Provision of various systems functions within the SAP Solution Manager. Control of the complete SAP interface development, and support of acceptance, performance and user testing. Transfer of the solutions in the operation of the data centre from the customer. Presentation of complex topics as decision documents for the business, committees, the management, and directors of EDEKA and LUNAR.

Used Technologies: SAP SCM / APO gATP / F&R / SAP Transport Management (TM) / SAP BC, SAP ERP, SAP Portal, SAP RETAIL / SAP BI & PI & ALM / SAP HANA, SAP Solution Manager

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11.2012 – 08.2013 **BG Phonics GmbH** – Insurance Company / Munich Germany

### **SAP Architect, Project-, and SAP Operations Manager**

- Implementing secure SAP Production Take Over (PTO) procedures (tested)
- Design and implementation of SAP Operations Manuals for different customers
- SAP Solution Manager implementation and customizing of different SAP packages

Started to plan and control of SAP ERP system architectures, patches and SAP upgrades. In addition, SAP client structure analysis and optimisation design for SAP configurations. Design and documentation of existing and completely new SAP operation processes like PTO, including timelines and cost figures. Took over complete SAP team responsibilities and delegate all tasks in terms of time and material.

Recalculated the resources and developed a complete new SAP team structure. Set and controlled time lines weekly. Besides that, a detailed comparison with other providers has been done. Calculation of prices for SAP services have been compared. Started to manage relationship to 3<sup>rd</sup> party vendors and SAP providers. Targeted creation of a general and special operation manuals for SAP operations.

Used Technologies: SAP BC, SAP ERP, SAP Portal, Lotus Notes, SAP Solution Manager

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01.2011 – 10.2012 Federal Office of IT - **Swiss Government** / Bern Switzerland

### **SAP Service Manager**

- Responsible for 84 customers and various SAP systems all over Switzerland
- Service Management with the SAP Service Analyzer tool for customer control
- SAP Basis Service provisioning had to be assured and controlled

#### **Detailed task description:**

SAP basis service calculation, service monitoring, and service reporting for all customers. SAP invoice planning, generation, and offsetting. Design of service catalogues with the service designer, service calculation, and SAP Basis IT asset projection.

Customer and internal team negotiations regarding service designs and service delivery. Define customer portfolios in regards of technical SAP specifications like hardware used, data collectors, extractors, etc.. Controlling the customers portfolios and did the agreement planning. Calculation and reporting of product and service costs.

Used Technologies: SAP Service Analyzer 10.6, ECC 6.0, BI 7, BO 6.4, Portal 7.0, FI, CO, SD & SolMan 7.0

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01.2009 – 03.2011 **Henkel KG** / Pharma / Düsseldorf Germany

### **Global SAP Service Manager**

- Responsible for 100 SAP systems used in over 125 countries
- Service alliance had to be set up over different outsourcing providers
- SAP Basis provisioning in hardware and basis services had to be assured

#### **Detailed task description:**

In charge of converting the existing project to a strict Henkel project following their framework. Implementing ITIL, and SAP best practices, globally. Move of over 30 SAP systems while changing the outsourcing providers. After analysis, visualizing all landscapes and interfaces. This analysis has been the fundamental source for all further regional and international activities. Planning and controlling all changes, as well as, proving the provision in terms of technical and oeconomical correctness.

Used Technologies: Remedy, Notes, SAP ECC 6.0, BI 7, Portal 7.0, FI, CO HCM, SD, MM, and SolMan 7.0

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10.2007 – 12.2008

**SBB AG** (Swiss Railroad - Logistics) Bern / Switzerland

### **SAP Team Lead**

- Responsible for up to 26 projects and 60 SAP solutions in operations
- Partly liable for more than 40 SAP internal and external consultants
- Accountable for a yearly budget of closely 40 million Swiss Francs

#### **Detailed task description:**

In charge of various implementations, support, and optimizations in the areas of SAP Basis, SAP BI, Business Objects, SAP Portals, and the SAP-Solution-Manager. Implemented a multi project and change management. Continuous analyse of all those processes in terms of contend, timely schedules, costs, budgets, and personnel staffing. Steering, design, and change of the various landscapes. Optimizing the outsourcing provider operations using ITIL. Negotiations have been part of the work on all levels and control mechanisms have been set up of all relevant goals.

In conjunction with this the optimization of the department SAP Operations has been changed to demand and supply using plan, build, and run methodologies for five divisional and different internal customers. Lead of performance- and core meetings have been done and newly implemented. A Customer Core Competence Centre approach has been newly invented for the company. Further the whole change management has been set up using SAP AGs best practice. Further an Early Bird-, Weekly and monthly reporting has been established.

Used Technologies: SAP BI 7, Business Objects, SAP ECC 6.0, Portal 7.0, SAP FI, HR und SolMan 4.0

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05.2006 – 09.2007

**Siemens AG** - Industry / Munich Germany

### **SAP optimisation Consultant and SAP Solution Manager Lead Consultant**

- Analyse the whole Siemens Eagle SAP Architecture
- Architecture rework including set up and customizing
- Implementing services via the SAP Solution Manager

#### **Detailed task description:**

SAP Systems Management optimisation analysis for the Siemens HR payroll accounting for more than 400.000 employees. The SAP architecture and the whole security had to be analysed under ITIL and COBIT aspects. Goal was to identify potential improvements and to implement the recommendations to archive a more stable and secure environment in a landscape of over 60 production servers.

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01.2007 – 09.2007

**Beiersdorf AG** - Pharma / Hamburg Germany

### **SAP Project Leader**

- Implementing the whole SAP solution for six companies in only one client
- Performing all necessary tasks which are necessary during implementation
- Implementing all security services including the whole SAP authorisations concept

#### **Detailed task description:**

Leading SAP team consultant for an integration project in pharmacy & consumer goods. On different locations the companies had to be connected and network, printing, and other services had to be established. In all six systems client copies have been done. Transporting through the system landscapes, and monitoring was part of the work.

SAP security has been adapted to SOX and Cobit standards. Working with linked master roles in a template to adjust all roles to all companies within one client. Profile parameter adjustments and establishing check lists for compliance. All settings and procedures have been proofed from SAP AG and external assessors; All settings have passed all checks.

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07.2006 – 12.2006

**VHV AG** - Insurance / Hannover Germany

### **SAP Implementation of a holistic SAP Solution Manager Implementation**

- Installation and setup of the SAP Solution Manager
- Customizing basis and SOLman solution scenarios
- Implementing services via the SAP Solution Manager

#### **Detailed task description:**

Set up of all remote and internal RFC connections to run the Change Request Management, Central Monitoring, Service Desk, and other services via the SAP Solution Manager. Definition of solution landscapes, and initially setup of Early Watch Alert Reports (EWA).

The Central System Administration, Change Management, Monitoring, and the SAP-Service Level Management (CPH) implementation have been technically achieved. Afterwards roll out and training within the different departments of the organisation have been delivered.

12.2005 – 07.2006

**ERGO AG** - Insurance AG Hamburg / Germany

**SAP Technical Implementation Consultant SAP BPS/SEM with SAP BI**

- Design and conceptual work in a prototype phase
- Extraction, load, retraction, and reporting in FI and CO
- Planning of master data and transaction data changes

**Detailed task description:**

Developing a specific global financial template for SAP BW with special regards to the Munich Reinsurance (core) standards and private insurance (PI) conventions. Analysis and conceptual changes of business processes in forecast, planning, and simulation of to be and as is data. SAP system validations and compliance rules had to be assured. PI-Template development as a company basis in preparation for local roll outs. Project milestones and key performance indicators had to be met. Partly production planned starting was at 2007. Local needs of ERGO have been designed as the basis for further development of data structures and reports and should be used for other roll outs in other countries. All over goal was to harmonise processes in planning costs and to standardise reporting.

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02.2005 – 11.2005

**SAP AG** - Software Technologies / Walldorf Germany

**SAP Architecture & Infrastructure Services Manager in SAP BI Business Warehouse**

- Managing the internal SAP systems and controlling SAPhosting.
- Responsible for the SAP development, implementation, maintenance, and operation of SAP's internal business BW application landscape.

**Detailed task description:**

Developing the application architecture and the associated infrastructure along a defined framework and coordinated and deployed changes and enhancements along business needs in alignment with the relevant stakeholders. Coordinate release schedules of the application landscape and supports IT projects with know-how in core components like BW. Areas of responsibility / services have been:

- Business Information Core Team
- Infrastructure Services
- Application Architecture

The goal was to convert the current landscape into a showcase landscape which is fully standard compliant, state of the art, transparent and efficient. Provide a scalable architecture & infrastructure and support all relevant projects to make it a success. Ensure smooth operations and maintenance of the application portfolio along a well-defined release schedule.

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08.2004 – 01.2005                    **Deutsche Post World Net AG and Dt. Post Retail GmbH / Bonn**

**SAP R/3 Basis project leader implementing SAP BC and SAP BW**

- Part project leader of an R/3 implementation with over 10.000 branches.
- Team member of the Accenture Steering Group at Dt. Post World Net.
- Established all relevant SAP Basis services for a huge migration project.

**Detailed task description:**

Migration from over 10.000 from Deutsche post World Net to Deutsche Post Retail GmbH. All relevant BW services had to be delivered with a team of 6 consultants. Interfaces, transports, client copies, BW authorisations, printers, and cut over planning as well as tracking all different parties to get all the SAP BW services delivered in time.

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01.04 – 07.04                    **Adidas AG, Sports Products / Herzogenaurach Germany**

**SAP Business Warehouse, SEM, and SAP R/3 Basis Consultant**

- Consultant in an international roll out of SAP Business Warehouse.
- Roll out over Europe and America had to be organized and controlled.
- Established all relevant SAP BW and Basis services for roll out.

**Detailed task description:**

Fixing data storage and reporting issues for different countries all based in the same data centre in Germany. Tracking of different issues in different counties in SAP BW and SAP SEM. Consolidation issues for different Adidas companies had to be resolved.

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01.2000 – 12.2003                    **Tchibo GmbH – Coffee / Hamburg Germany**

**SAP R/3 Basis project leader implementing SAP IS Retail and SAP BW**

- Part project leader of an R/3 implementation with over 1.000 branches.
- Team member of the Competence Centre SAP R/3 at Tchibo ITS.
- Established tasks and controlled the outsourcer in all R/3 related issues.

**Detailed task description:**

Implementation of SAP IS Retail in the phases of branch clearing, Push/Pull disposition and commission management. Steering project member of the Outsourcer during all phases.

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12.1999 – 03.2000                    **Satisfactory**, Outsourcer for Reemtsma Tobacco / Hamburg

### **SAP Quality Assurance Consultant for R/3 Businesses Processes**

- Implementation of a business processes book for ISO 9000 certification.
- Verification of R/3 processes from Satisfactory for Reemtsma International
- Controlling the Outsourcings und support at different SAP R/3 issues.

#### **Detailed task description:**

Conceptual studies and pragmatically shift to an R/3 handbook. It was written in HTML und Java and has led to a successful certification from the TÜV in 2000.

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10.1998 – 11.1999                    **BAT AG** British American - Tobacco / Hamburg Germany

### **SAP R/3 Outsourcing Consultant**

- Establishing a SAP R/3 Centre of Excellence for BAT in Europe.
- Committee member of SAP Planning and Direction at BAT.
- Support of the Management in all outsourcing related issues.

#### **Detailed task description:**

Feasibility study to implement a Centre of Excellence with technical and cost focuses.

Delivery of best practice recommendations for SAP implementations and operations, putting them into action and controlling execution. High availability solution Implementation (MC Service Guard), SAP R/3 load balancing and tuning.

Change management, personal team motivation and customer negotiation organisation implementation.

Active technical project support during a full implementation cycle of an international R/3 system installation with over 750 named users. Support of smaller R/3 implementations based on ASAP. Maintenance of existing installations and improvement of operations. Printer configuration, software transports, operation mode configuration, workload distribution and SAP R/3 tuning.

Established tasks and controlled the outsourcer “debis Systemhaus”. Reworked SAP monitoring and change to automatic procedures using IBM TIVOLI and BMC Patrol.

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10.1997 – 09.1998                    General Electric Capital ITS Toronto / Canada

### **SAP Consultant and Trainer**

- Established R/3 customer services and SAP partner status within GE for Canada.
- International SAP implementation and customization for GE SAP R/3 installations.
- Provided training at SAP Canada Inc. for SAP Academy, SAP customers and GE.

### **Detailed task description:**

Established a group of SAP R/3 consultants and provided certification training. Project lead in a team of 10 SAP System Engineers.

Successfully negotiation with SAP Inc. Toronto to achieve SAP Partner status. Successfully negotiated with Compaq Houston to achieve SAP R/3 Installation Partner certification in Canada and the United States of America. Co-ordinated contracts with IBM and HP to deliver integrated SAP Services.

Performed technical core level three training for SAP Inc. Academy and for SAP customers in Ottawa. This in SAP basis methodologies and procedures (BC360 UNIX/ORACLE and SAP20). Besides delivered training at SAP HQ in Germany.

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10.1996 – 09.1997                      **SAP AG** - Software Technologies / Walldorf Germany

### **SAP OSS Supporter and Trainer**

- Third Level Support at the Technical Core Competence Centre at SAP Walldorf.
- Provided training in all levels of R/3 for the SAP Academy and SAP customers.
- Roll out of the R/3 Ready to Run initiative and onsite support and administration.
- Support of the first SAP Internet installation and certified as basis consultant.

### **Detailed task description:**

On call troubleshooting of SAP customer issues in software logistics and output related issues. Developed and quality assured the training materials for SAP AG. Delivered SAP Academy and SAP customer training in Walldorf, Ratingen, and Berlin. SAP basis as well as financials and logistics module training.

Wrote customer administration concepts and delivered administration workshops for different customers. Installed one of the first Microsoft NT Wolfpack HA systems with R/3 in Germany. Automatic fail over solution based on Compaq Proliant servers at Marque GmbH in Rastadt.

Full implementation cycle experience with customizing work for a publishing company in Schwetzingen/Germany. Delivered training at the Post and Telecom in Vienna Austria.

Became certified as a SAP consultant in 1997 after gained experiences.